

# The Keswick Country House Hotel

Choice Lakeland Breaks at Classic Prices



KESWICK BAR



BAR LOUNGE



THE LONSDALE RESTAURANT

## Leisure Rate 2018/19 (minimum 2 night stay)

	2nd January 2018 - 31st March 2018	1st April 2018 - 30th June 2018	1st July 2018 - 31st October 2018	1st November 2018 - 31st March 2019
Dinner, Bed & Breakfast	<b>£68</b>	<b>£82</b>	<b>£104</b>	<b>£70</b>
Bed & Breakfast	<b>£58</b>	<b>£72</b>	<b>£94</b>	<b>£60</b>

## Bank Holiday Weekends 2018 (minimum 2 night stay)

Speciality Bank Holiday Weekends include dinner, bed and a full Cumbrian breakfast and a box of Keswick chocolates

Easter 2018	30th March - 2nd April	<b>£99</b> Complimentary Easter Egg
May Bank Holiday 2018	4th May - 7th May	<b>£90</b>
Spring Bank Holiday 2018	25th May - 28th May	<b>£99</b>
August Bank Holiday 2018	24th August - 27th August	<b>£107</b>

Prices are per person, per night in a standard room. A supplement of £10 per person, per night applies at weekends (excludes speciality weekends).

Deluxe, Junior Suite and Keswick Suites are subject to an additional supplement.

Reservation Lo-Call Hotline **08448 11 55 80**  
Visit [www.thekeswickhotel.co.uk](http://www.thekeswickhotel.co.uk) for great online offers!

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from seaside to lakeside

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# Offers and discounts especially for our valued customers!

Whilst taking every care to honour commitments, Choice Hotels regrets that it will not accept liability for any errors, omissions or cancellations howsoever caused.

#### **BOOKING CONDITIONS AND ESSENTIAL INFORMATION**

Simply telephone Reservations to check availability. A non-refundable deposit of £50 per person is required within 7 days to secure a reservation. Deposits may be forwarded by personal cheque to arrive at least 10 working days prior to the arrival date or taken over the telephone by credit/debit card. Confirmation will not be provided although a receipt for any deposit paid will be issued on request.

#### **NON-SMOKING POLICY**

The Keswick is a non-smoking hotel in all public areas and bedrooms.

#### **EARLY BOOKING OFFERS**

Limited rooms are available at discounted prices. Offers may be withdrawn at any time.

#### **GROUP RESERVATIONS**

Payment in full is required 6 weeks prior to arrival for parties of 10 persons or more. Please refer to group reservations contract.

#### **ACCOMMODATION RATES**

Prices quoted are per person per night for double or twin occupancy. Some rooms may be available for single occupancy at the discretion of the Manager. These rooms will be subject to a supplement. Children's prices are per child per night when sharing a room with 2 adults.

#### **PAYMENT OF ACCOUNTS**

Your account is payable on request or prior to departure. Payment by cheque cannot be accepted. Credit facilities are only available upon production of a valid credit/debit card on arrival. Payment on arrival will be requested when a deposit has been paid by cash, cheque or postal order.

#### **ROOM ALLOCATIONS**

Please note that we CANNOT reserve specific room numbers, but will endeavour to comply with your requests for position, floor, facilities, etc.

#### **CANCELLATION**

In the event of cancellation for whatever reason the deposit paid is non-refundable/transferable. Subject to the accommodation being re-let, no further charge is made. In the event that the accommodation not be re-let, then a charge of 2/3rds of the total account is payable within 10 days. No reduction is made for the temporary absence, meals not taken, premature departure for any reason, nor for accommodation not required after confirmation of booking.

The Management reserves the right to alter the entertainment programme without notice.

The Hotel reserves the right to charge any individual causing wilful damage to Hotel property.

#### **CHECK-IN**

Rooms are available from 3.00pm. Rooms must be vacated by 11.00am on the day of departure. The Hotel will store luggage for later departures, although no responsibility for theft, loss or damage to stored luggage will be accepted.

#### **ACCESSIBILITY INFORMATION**

Accessibility surveys at our hotels have identified certain hazards at the Keswick Country House Hotel that cannot reasonably or practically be overcome. However, there is some level or ramped access to the hotel and, with assistance from our employees, guests with limited mobility may access ground floor bedrooms, upper floor bedrooms via the guest lift and restaurant and bar areas. Please make us aware of any special needs when your reservation is made. Further information regarding accessibility may be obtained from Head Office on 01253 754211. Unless advised, we will assume that you and all members of your party are able to recognise an alarm and evacuate the building without assistance.

#### **PETS**

Unfortunately all pets, except working guide dogs and hearing dogs for the blind, cannot be accommodated.

#### **CAR PARKS**

Spaces may not be reserved. Vehicles are left at owners/customers own risk. The Company does not accept responsibility for loss or damage.

The Company is proud of the standard of accommodation and service offered to all guests. In the unlikely event that you should have cause for criticism or suggestion during your stay, please bring the matter to the attention of the Choice Manager so that efforts may be made to meet your requirements or resolve problems. It is considered unreasonable to make any criticism in writing upon your return home should the Hotel not first have been given the opportunity to attend to any matters arising during your stay.

#### **RESERVATION ENQUIRIES**

Calls to our Reservation LoCall Hotline number may be recorded for training purposes. Calls to this number will be charged a maximum of 7 pence per minute, plus any additional service or access charges made by your own service provider. Once you have made your reservation, if you have any queries please do not hesitate to contact us on 01253 754291.

#### **DAMAGE**

The Hotel reserves the right to charge any individuals causing deliberate, accidental or reckless damage to the hotel's property or structure. If such damage is discovered during the stay it will be drawn to the guest's attention but if discovered after guests have departed then we reserve the right to make a charge to the guest's credit/debit card, or send an invoice for payment to the registered booker's address.

**POSTAL ADDRESS:** Choice Hotels Reservations, Choice House, 107 Dickson Road, Blackpool, FY1 2ET